

Private Health Information Statement - Combined policy

AIA Silver Hospital 500 and AIA Mid 60 Extras

AIA Health Insurance Pty Ltd

<http://www.aia.com.au/health>
Health.MemberServices@aia.com.au
1800333004

Monthly Premium

\$498.73[#]

(before any rebate, loading or discount)

Covers 2 adults (and no-one else)

Available in Queensland

Closed to new members

[#] You may be entitled to an Australian Government rebate on the above premium. Your premium may also include a Lifetime Health Cover loading or an insurer discount. Check with your insurer for details.

Hospital cover

This policy exempts you from the Medicare Levy Surcharge.

This policy provides accident cover - check with your insurer for details.

This policy does not provide benefits for travel or accommodation (outside of hospital).

✓ Covered

For information on what is covered under each category, see <https://privatehealth.gov.au/categories>

R Restricted

Restricted categories partially cover your hospital costs as a private patient in a public hospital. You may incur significant expenses in a private room or private hospital.

✗ Not Covered

These categories are not covered by this policy.

This policy ✓ includes cover for

| | | |
|---|-----------------------------------|---|
| ✓ Back, neck and spine | ✓ Eye (not cataracts) | ✓ Miscarriage and termination of pregnancy |
| ✓ Blood | ✓ Gastrointestinal endoscopy | ✓ Pain management |
| ✓ Bone, joint and muscle | ✓ Gynaecology | ✓ Plastic and reconstructive surgery (medically necessary) |
| ✓ Brain and nervous system | ✓ Heart and vascular system | ✓ Podiatric surgery (provided by a registered podiatric surgeon – limited benefits) |
| ✓ Breast surgery (medically necessary) | ✓ Hernia and appendix | ✓ Rehabilitation |
| ✓ Chemotherapy, radiotherapy and immunotherapy for cancer | ✓ Implantation of hearing devices | ✓ Skin |
| ✓ Dental surgery | ✓ Joint reconstructions | ✓ Tonsils, adenoids and grommets |
| ✓ Diabetes management (excluding insulin pumps) | ✓ Kidney and bladder | R Hospital psychiatric services |
| ✓ Digestive system | ✓ Lung and chest | R Palliative care |
| ✓ Ear, nose and throat | ✓ Male reproductive system | |

This policy ✗ does not include cover for

| | | |
|---------------------------------------|-------------------------------|-----------------------|
| ✗ Assisted reproductive services | ✗ Insulin pumps | ✗ Pregnancy and birth |
| ✗ Cataracts | ✗ Joint replacements | ✗ Sleep studies |
| ✗ Dialysis for chronic kidney failure | ✗ Pain management with device | ✗ Weight loss surgery |

The benefits paid for hospital treatment will depend on the type of cover you purchase and whether your fund has an agreement in place with the hospital in which you are treated. See 'Agreement Hospitals' on privatehealth.gov.au for which hospitals have arrangements with your insurer – <https://privatehealth.gov.au/dynamic/agreementhospitals>.

Under this policy, you may have to pay out-of-pocket costs above what you get from Medicare or your private health insurer. Before you go to hospital, you should ask your doctors, hospital and health insurer about any out-of-pocket costs that may apply to you.

The following payments may also apply for hospital admissions

Excess: You will have to pay an excess on admission. This is limited to a maximum of \$500 per person and \$1000 per policy per year.

Co-payments: No co-payments

The following waiting periods for hospital admissions apply to new or upgrading members

Waiting periods:

- 2 months for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing
- 12 months for other pre-existing conditions
- 2 months for all other treatments

Gap Cover

This provider offers '[known gap](#)' or '[no gap](#)' cover for medical bills for this product.

The [Medical Costs Finder](#) lets you find out more about the cost of specialist medical services.

General Treatment Cover

This health insurer does not operate a preferred provider scheme.

This policy  includes General treatment (Extras) cover for

*Note, for items marked with an asterisk *: Optical over pays back 100% up to annual limit (\$250). Physiotherapy, Myotherapy, Hydrotherapy, and Exercise Physiology share annual limit. Chiropractic and Osteopathy share annual limit. Remedial Massage and Acupuncture share annual limit. Medically Prescribed Appliance, Hearing Aids, Blood Glucose Monitors and Health Appliances and Aids share annual limit. Pharmacy pays back up to \$40 per script after the current PBS amount is deducted; vaccinations fall under Pharmacy limit. This policy also provides access to AIA Vitality. <https://www.aivitality.com.au>*

| Treatment | Waiting period (months) | Benefit limits (per 12 months unless otherwise stated) | Examples of maximum benefits |
|--------------------------|-------------------------|--|--|
| General dental | 2 | \$800 per person (no limit on preventative dental) | Periodic oral examination - 60% of charge Scale & clean - 60% of charge Fluoride treatment - 60% of charge |
| Major dental | 12 | \$800 per person (combined limit for major dental & endodontic) | Surgical tooth extraction - 60% of charge Full crown veneered - 60% of charge |
| Endodontic | 12 | | Filling of one root canal - 60% of charge |
| Orthodontic | 12 | \$800 per person \$2,000 lifetime limit | Braces for upper & lower teeth, including removal plus fitting of retainer - 60% of charge |
| Optical* | 6 | \$250 per person | Single vision lenses & frames - 100% of charge Multi-focal lenses & frames - 100% of charge |
| Non PBS pharmaceuticals* | 2 | \$300 per person | Per eligible prescription - 60% of charge |
| Physiotherapy* | 2 | \$500 per person (combined limit for physiotherapy & exercise physiology) | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Chiropractic* | 2 | \$300 per person (combined limit for chiropractic & osteopathy) | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Podiatry | 2 | \$300 per person | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Psychology | 2 | \$300 per person | Initial visit - 60% of charge Subsequent visit - 60% of charge |

| | | | |
|---------------------------------------|----|--|---|
| Acupuncture* | 2 | \$300 per person (combined limit for acupuncture & remedial massage) | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Remedial massage* | 2 | | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Hearing aids* | 12 | \$300 per person (combined limit for hearing aids & blood glucose monitors) | Hearing aid - 60% of charge |
| Blood glucose monitors* | 12 | | Per monitor - 60% of charge |
| Audiology | 2 | \$300 per person | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Dietetics/dietary advice | 2 | \$300 per person | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Exercise physiology* | 2 | Combined limit - see Physiotherapy | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Eye therapy (orthoptics) | 2 | \$300 per person | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Health management / Healthy lifestyle | 2 | \$150 per person | Health management - 100% of charge |
| Occupational therapy | 2 | \$300 per person | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Osteopathy* | 2 | Combined limit - see Chiropractic | Initial visit - 60% of charge Subsequent visit - 60% of charge |
| Speech therapy | 2 | \$300 per person | Initial visit - 60% of charge Subsequent visit - 60% of charge |

This policy **✗ does not include** General treatment (Extras) cover for

✗ Other treatments - check with your insurer

Ambulance cover

Ambulance cover is provided by the State government for Queensland residents (<https://www.ambulance.qld.gov.au/>). This includes cover whilst interstate.

Other features of this ambulance cover

Cover for call-out fees where you're not taken to hospital are limited to 2 x ambulance attendances per insured person, per calendar year.

Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.