Private Health Information Statement - Combined policy

HOSPITAL ADVANCED SAVINGS SILVER PLUS & SUPER MULTICOVER

HCF	Monthly Premium	Covers 2 adults (and no-one else)
http://www.hcf.com.au service@hcf.com.au 13 13 34	*$767.78 #* (before any rebate, loading or discount)	Available in Queensland Closed to new members

You may be entitled to an Australian Government rebate on the above premium. Your premium may also include a Lifetime Health Cover loading or an insurer discount. Check with your insurer for details.

Hospital cover

This policy exempts you from the Medicare Levy Surcharge.

This policy provides accident cover and benefits for travel or accommodation (outside of hospital) - check with your insurer for details.

✓ **Covered**
For information on what is covered under each category, see https://privatehealth.gov.au/categories

R **Restricted**
Restricted categories partially cover your hospital costs as a private patient in a public hospital. You may incur significant expenses in a private room or private hospital.

✗ **Not Covered**
These categories are not covered by this policy.

This policy ✓ **includes** cover for

✓ Assisted reproductive services	✓ Eye (not cataracts)	✓ Pain management
✓ Back, neck and spine	✓ Gastrointestinal endoscopy	✓ Pain management with device
✓ Blood	✓ Gynaecology	✓ Palliative care
✓ Bone, joint and muscle	✓ Heart and vascular system	✓ Plastic and reconstructive surgery (medically necessary)
✓ Brain and nervous system	✓ Hernia and appendix	✓ Podiatric surgery (provided by a registered podiatric surgeon – limited benefits)
✓ Breast surgery (medically necessary)	✓ Implantation of hearing devices	✓ Pregnancy and birth
✓ Cataracts	✓ Insulin pumps	✓ Rehabilitation
✓ Chemotherapy, radiotherapy and immunotherapy for cancer	✓ Joint reconstructions	✓ Skin
✓ Dental surgery	✓ Joint replacements	✓ Sleep studies
✓ Diabetes management (excluding insulin pumps)	✓ Kidney and bladder	✓ Tonsils, adenoids and grommets
✓ Dialysis for chronic kidney failure	✓ Lung and chest	R Hospital psychiatric services
✓ Digestive system	✓ Male reproductive system	
✓ Ear, nose and throat	✓ Miscarriage and termination of pregnancy	

This policy ✗ **does not include** cover for

✗ Weight loss surgery

The benefits paid for hospital treatment will depend on the type of cover you purchase and whether your fund has an agreement in place with the hospital in which you are treated. See 'Agreement Hospitals' on privatehealth.gov.au for

which hospitals have arrangements with your insurer – https://privatehealth.gov.au/dynamic/agreementhospitals.

Under this policy, you may have to pay out-of-pocket costs above what you get from Medicare or your private health insurer. Before you go to hospital, you should ask your doctors, hospital and health insurer about any out-of-pocket costs that may apply to you.

The following payments may also apply for hospital admissions

Excess: No excess

Co-payments: No co-payments

The following waiting periods for hospital admissions apply to new or upgrading members

Waiting periods:

- 2 months for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing
- 12 months for other pre-existing conditions
- 12 months for pregnancy and birth (obstetrics)
- 2 months for all other treatments

Gap Cover

This provider offers 'known gap' or 'no gap' cover for medical bills for this product.

The Medical Costs Finder lets you find out more about the cost of specialist medical services.

Other features of this hospital cover

Comprehensive hospital cover for peace of mind. No excess for accident related treatment and dependants under 25. Includes travel and accommodation benefits for hospital admission and cover for unlimited emergency ambulance trips. See fund rules for more information. Access to over 100 exclusive offers through HCF Thank You program. For more information visit: www.hcf.com.au/thankyou.

General Treatment Cover

Our nationwide network of No-Gap participating providers gives you access to comprehensive extras cover at an affordable price. Find out more See https://www.hcf.com.au/locations/find-a-participating-provider.

This policy ✓ **includes** General treatment (Extras) cover for

*Note, for items marked with an asterisk *: Includes 100% back on 2 dental check-ups, prescription glasses and free digital retinal imaging with an eye test, and 100% back on an initial physio, chiro, osteo and podiatry consult, at participating providers and subject to annual limits. A higher psychology benefit ($80) may apply after Medicare Mental Health Treatment Plan is used up for the remainder of the calendar year.*

Treatment	*Waiting period (months)*	*Benefit limits (per 12 months unless otherwise stated)*	*Examples of maximum benefits*
General dental*	2	$550 per person **(Sub-limits apply)**	Periodic oral examination - $37.00 Scale & clean - $75.00 Fluoride treatment - $28.00
Major dental*	12	$2,300 per person (combined limit for major dental & endodontic - **Sub-limits apply**)	Surgical tooth extraction - $210.00 Full crown veneered - $700.00
Endodontic*	12		Filling of one root canal - $179.00
Orthodontic*	12	$440 per person $2,640 lifetime limit	Braces for upper & lower teeth, including removal plus fitting of retainer - $440.00
Optical	2	$250 per person	Single vision lenses & frames - 100% of charge Multi-focal lenses & frames - 100% of charge
Non PBS pharmaceuticals	2	$700 per person (combined limit for non pbs pharmaceuticals & vaccinations)	Per eligible prescription - $50.00
Physiotherapy*	2	$600 per person (combined limit for physiotherapy & eye therapy (orthoptics))	Initial visit - $55.00 Subsequent visit - $42.00
Chiropractic*	2	$600 per person (combined limit for chiropractic, exercise physiology & osteopathy - **Sub-limits apply**)	Initial visit - $42.00 Subsequent visit - $33.00

Podiatry	2	$400 per person	Initial visit - $40.00 Subsequent visit - $34.00
Psychology*	2	$600 per person	Initial visit - $46.00 Subsequent visit - $46.00
Acupuncture	2	$600 per person (combined limit for acupuncture, remedial massage, chinese medicine & other services - **Sub-limits apply**)	Initial visit - $40.00 Subsequent visit - $35.00
Remedial massage	2		Initial visit - $40.00 Subsequent visit - $35.00
Hearing aids*	12	$800 per person 1 appliance(s) every 3 years	Hearing aid - $800.00
Blood glucose monitors	12	$600 per person 1 appliance(s) every 3 years (combined limit for blood glucose monitors & other services - **Sub-limits apply**)	Per monitor - $150.00
Audiology	2	$350 per person	Initial visit - $58.00 Subsequent visit - $40.00
Chinese medicine	2	Combined limit - see Acupuncture	Initial visit - $40.00 Subsequent visit - $35.00
Dietetics/dietary advice	2	$350 per person	Initial visit - $55.00 Subsequent visit - $45.00
Exercise physiology	2	Combined limit - see Chiropractic	Initial visit - $40.00 Subsequent visit - $33.00
Eye therapy (orthoptics)	2	Combined limit - see Physiotherapy	Initial visit - $38.00 Subsequent visit - $38.00
Health management / Healthy lifestyle	2	$200 per person up to $400 per policy	Health management - $200.00
Occupational therapy	2	$600 per person	Initial visit - $72.00 Subsequent visit - $50.00
Orthotics (podiatric orthoses)	12	$200 per person	Orthotics supply & fit - $100.00
Osteopathy	2	Combined limit - see Chiropractic	Initial visit - $45.00 Subsequent visit - $35.00
Speech therapy	2	$500 per person	Initial visit - $83.00 Subsequent visit - $51.00
Vaccinations	2	Combined limit - see Non PBS pharmaceuticals	Per service - $50.00
See product summary for further details regarding dental limits. Includes mental health services (psychology, HCF-approved counselling, accredited mental health social worker and HCF-approved online cognitive behavioural therapy courses). Orthodontic lifetime limit for other dentists is a maximum of $1,000.			

This policy ✗ **does not include** General treatment (Extras) cover for

✗ Other treatments - check with your insurer

Other features of this general treatment cover

A higher psychology benefit ($80) may apply after Medicare Mental Health Treatment Plan is used up for the remainder of the calendar year.

Ambulance cover

Ambulance cover is provided by the State government for Queensland residents (https://www.ambulance.qld.gov.au/). This includes cover whilst interstate.

Other features of this ambulance cover

If you are a resident of QLD you're covered under your state ambulance service scheme Australia-wide and benefits for ambulance services are not payable under your HCF policy.

For further information about this policy see

https://www.hcf.com.au/faqs/faqs-cover#what-is-ambulance-cover

Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.