

# Private Health Information Statement - Hospital policy

**Frank Basic Hospital Plus (Basic+)**

**Frank Health Insurance**  
<https://www.frankhealthinsurance.com.au>  
[frank@frankhealthinsurance.com.au](mailto:frank@frankhealthinsurance.com.au)  
**1300 209 428**  
Underwritten by GMHBA Limited

**Monthly Premium**  
**\$181.40 #**  
(before any rebate, loading or discount)

Covers one adult & dependants  
(2 or more people, only one of whom is an adult)  
Available in Victoria  
Closed to new members

# You may be entitled to an Australian Government rebate on the above premium. Your premium may also include a Lifetime Health Cover loading, an age-based discount or an insurer discount. Check with your insurer for details.

This policy covers children and other dependants up to and including the age of 20, students up to and including the age of 24, as well as persons with a disability who qualify as a child or other dependant or student in these age ranges.

## Hospital cover

This policy exempts you from the Medicare Levy Surcharge.

This policy does not provide accident cover or benefits for travel and accommodation (outside of hospital).

- ✓ Covered**  
For information on what is covered under each category, see <https://privatehealth.gov.au/categories>
- R Restricted**  
Restricted categories partially cover your hospital costs as a private patient in a public hospital. You may incur significant expenses in a private room or private hospital.
- X Not Covered**  
These categories are not covered by this policy.

This policy **✓ includes** cover for

<b>✓</b> Dental surgery	<b>R</b> Chemotherapy, radiotherapy and immunotherapy for cancer	<b>R</b> Miscarriage and termination of pregnancy
<b>✓</b> Gastrointestinal endoscopy	<b>R</b> Diabetes management (excluding insulin pumps)	<b>R</b> Pain management
<b>✓</b> Hernia and appendix	<b>R</b> Digestive system	<b>R</b> Pain management with device
<b>✓</b> Joint reconstructions	<b>R</b> Ear, nose and throat	<b>R</b> Palliative care
<b>✓</b> Tonsils, adenoids and grommets	<b>R</b> Eye (not cataracts)	<b>R</b> Plastic and reconstructive surgery (medically necessary)
<b>R</b> Assisted reproductive services	<b>R</b> Heart and vascular system	<b>R</b> Podiatric surgery (provided by a registered podiatric surgeon – limited benefits)
<b>R</b> Back, neck and spine	<b>R</b> Hospital psychiatric services	<b>R</b> Pregnancy and birth
<b>R</b> Blood	<b>R</b> Implantation of hearing devices	<b>R</b> Rehabilitation
<b>R</b> Bone, joint and muscle	<b>R</b> Joint replacements	<b>R</b> Skin
<b>R</b> Brain and nervous system	<b>R</b> Kidney and bladder	<b>R</b> Sleep studies
<b>R</b> Breast surgery (medically necessary)	<b>R</b> Lung and chest	
<b>R</b> Cataracts	<b>R</b> Male reproductive system	

This policy **X does not include** cover for

<b>X</b> Dialysis for chronic kidney failure	<b>X</b> Insulin pumps
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The benefits paid for hospital treatment will depend on the type of cover you purchase and whether your fund has an agreement in place with the hospital in which you are treated. See 'Agreement Hospitals' on [privatehealth.gov.au](https://privatehealth.gov.au) for which hospitals have arrangements with your insurer – <https://privatehealth.gov.au/dynamic/agreementhospitals>.

Under this policy, you may have to pay out-of-pocket costs above what you get from Medicare or your private health insurer. Before you go to hospital, you should ask your doctors, hospital and health insurer about any out-of-pocket costs that may apply to you.

The following payments may also apply for hospital admissions

**Excess:** You will have to pay an excess of \$750 per admission. This is limited to a maximum of \$750 per person and \$1500 per policy per year.

**Co-payments:** No co-payments

The following waiting periods for hospital admissions apply to new or upgrading members

**Waiting periods:**

- 2 months for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing
- 12 months for other pre-existing conditions
- 12 months for pregnancy and birth (obstetrics)
- 2 months for all other treatments

### Gap Cover

This provider offers '[known gap](#)' or '[no gap](#)' cover for medical bills for this product.

The [Medical Costs Finder](#) lets you find out more about the cost of specialist medical services.

### Other features of this hospital cover

Covers you in a private hospital for the hospital categories list as covered above. For services other than those listed as exclusions, you are covered as a private patient in a public hospital. Ph: 1300 437 265

For further information about this policy see

<http://frankhealthinsurance.com.au>

## Ambulance cover

In Victoria this policy provides:

**Emergency:** Unlimited with no waiting period.

**Call-out fees:** will be paid for each attendance, including emergency treatment without transport to hospital.

### Other features of this ambulance cover

Benefits for emergency transportations are available on hospital and selected eligible extras covers. To avoid unexpected out of pockets, we strongly recommend taking out a subscription to be covered Australia wide, regardless of your health insurance. If you have eligible extras cover, provide us with the subscription receipt to receive a benefit up to 100% of the subscription cost.

For further information about this policy see

<http://frankhealthinsurance.com.au>

### Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.