Private Health Information Statement - Combined policy

Bupa HI Pty Ltd http://www.bupa.com.au 134 135	Monthly Premium \$496.90 [#] (before any rebate, loading or discount)			Covers 2 adults (and no-one else Available in Queensland
You may be entitled to an Australian Government n age-based discount or an insurer discount. Chec	•		ur premium ma	ay also include a Lifetime Health Cover loading
Hospital cover This policy exempts you from the Medicare Levy Surcharge. This policy provides benefits for travel or accommodation (outside of hospital) - check with your insurer for details. This policy does not provide accident cover.		 Covered For information on what is covered under each category, see https://privatehealth.gov.au/categories R Restricted Restricted categories partially cover your hospital costs as a private patient in a public hospital. You may incur significant expenses in a private room or private hospital. X Not Covered These categories are not covered by this policy. 		
This policy ✓ includes cover for				
✓ Blood	✓ Gastrointestinal endoscopy		🗸 Pain man	agement
✓ Bone, joint and muscle	🗸 Gynaecology		✓ Pain management with device	

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 Brain and nervous system 	✓ Hernia and appendix	✓ Palliative care
✓ Breast surgery (medically necessary)	✓ Implantation of hearing devices	\checkmark Plastic and reconstructive surgery (medically necessary)
 Chemotherapy, radiotherapy and immunotherapy for cancer 	✓ Insulin pumps	 Podiatric surgery (provided by a registered podiatric surgeon limited benefits)
✓ Dental surgery	✓ Joint reconstructions	✓ Skin
 Diabetes management (excluding insulin pumps) 	✓ Kidney and bladder	✓ Sleep studies
✓ Digestive system	\checkmark Lung and chest	\checkmark Tonsils, adenoids and grommets
✓ Ear, nose and throat	✓ Male reproductive system	R Hospital psychiatric services
✓ Eye (not cataracts)	✓ Miscarriage and termination of pregnancy	R Rehabilitation

This policy **X** does not include cover for

X Assisted reproductive services	X Dialysis for chronic kidney failure	Y Pregnancy and birth
X Back, neck and spine	X Heart and vascular system	X Weight loss surgery
X Cataracts	X Joint replacements	

The benefits paid for hospital treatment will depend on the type of cover you purchase and whether your fund has an agreement in place with the hospital in which you are treated. See 'Agreement Hospitals' on privatehealth.gov.au for which hospitals have arrangements with your insurer – <u>https://privatehealth.gov.au/dynamic/agreementhospitals</u>.

Under this policy, you may have to pay out-of-pocket costs above what you get from Medicare or your private health insurer. Before you go to hospital, you should ask your doctors, hospital and health insurer about any out-of-pocket costs that may apply to you.

The following payments may also apply for hospital admissions

Excess: No excess

Co-payments: Every time you go to hospital you will have to pay:

- \$50 per day for a shared room for overnight admissions up to \$250 per hospital stay
- \$50 per day for a private room for overnight admissions up to \$250 per hospital stay
- \$50 for day surgery (no overnight stay)

The following waiting periods for hospital admissions apply to new or upgrading members

Waiting periods:

- 2 months for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing
- 12 months for other pre-existing conditions
- 2 months for all other treatments

Hospital Accommodation

For accommodation we pay up to \$50 per night to a limit of \$150 per person per trip. Benefits are payable per return trip. Eligibility criteria apply. Contact Bupa for more information.

Gap Cover

This provider offers <u>'known gap' or 'no gap'</u> cover for medical bills for this product.

The <u>Medical Costs Finder</u> lets you find out more about the cost of specialist medical services.

Other features of this hospital cover

Cover for a limited set of hospital services to help protect you from the unexpected. For more details on the product contact Bupa.

General Treatment Cover

We have agreements with a network of dental practitioners, chiros, physios & podiatrists across Australia called Members First providers. By using them, in most cases you'll receive up to 60% back, up to your yearly limits. See http://www.bupa.com.au/find-a-provider.

This policy ✓ includes General treatment (Extras) cover for

Note, for items marked with an asterisk *: Step down benefits apply after first 10 total services across Chiropractic and Osteopathy. Podiatry does not include Orthotics. Where applicable, benefits may be payable under Health Aids & Appliances. Dentures payable once every 3 years. Periodic oral examination (012), Scale & Clean (114), Fluoride treatment (121) payable once every 6 months. Orthodontic treatment is only covered if resulting from an accident requiring immediate medical attention sustained after joining this cover. Pharmacy benefit paid after current PBS patient contribution deducted.

Treatment	Waiting period (months)	Benefit limits (per 12 months unless otherwise stated)	Examples of maximum benefits
General dental*	2	\$850 per person (combined limit for general dental, major dental, endodontic & orthodontic)	Periodic oral examination - \$15.50 Scale & clean - \$33.00 Fluoride treatment - \$15.00 Surgical tooth extraction - \$62.00
Major dental*	12		Full crown veneered - \$445.00
Endodontic	12		Filling of one root canal - \$100.00
Orthodontic*	0		Braces for upper & lower teeth, including removal plus fitting of retainer - 100% of charge
Optical	2	\$150 per person	Single vision lenses & frames - \$145.00 Multi-focal lenses & frames - \$150.00
Non PBS pharmaceuticals*	2	\$200 per person	Per eligible prescription - \$40.00

Physiotherapy	2	\$500 per person	Initial visit - \$31.50 Subsequent visit - \$25.00
Chiropractic*	2	 (combined limit for physiotherapy, chiropractic & osteopathy) 	Initial visit - \$24.00 Subsequent visit - \$16.00
Podiatry*	2	\$300 per person	Initial visit - \$27.00 Subsequent visit - \$19.00
Psychology	2	\$300 per person	Initial visit - \$75.00 Subsequent visit - \$69.50
Acupuncture	2	\$500 per person	Initial visit - \$22.00 Subsequent visit - \$18.00
Remedial massage	2	(combined limit for acupuncture, remedial massage, chinese medicine & exercise physiology - Sub-limits	Initial visit - \$22.00 Subsequent visit - \$20.50
Chinese medicine	2	apply)	Initial visit - \$17.00 Subsequent visit - \$17.00
Dietetics/dietary advice	2	\$300 per person	Initial visit - \$36.00 Subsequent visit - \$20.00
Exercise physiology	2	Combined limit - see Acupuncture	Initial visit - \$17.00 Subsequent visit - \$17.00
Health management / Healthy lifestyle	6	\$75 per person	Health management - 50% of charge
Osteopathy	2	Combined limit - see Physiotherapy	Initial visit - \$29.50 Subsequent visit - \$19.50

Mental health includes Psychology, Digital Mental Health, Social Work (psychological therapies), and Counselling (including Indigenous Counselling). Sub-limits apply for Digital Mental Health.

This policy X does not include General treatment (Extras) cover for

X Blood glucose monitors

X Hearing aids

X Other treatments - check with your insurer

Other features of this general treatment cover

Enjoy a Top-up Bonus of \$75-\$150 every year to help pay out-of-pocket extras expenses payable on your cover.

Ambulance cover

Ambulance cover is provided by the State government for Queensland residents (<u>https://www.ambulance.qld.gov.au/</u>). This includes cover whilst interstate.

Other features of this ambulance cover

You are covered for the uncapped costs associated with emergency ambulance transport services (via air or road) including on-the-spot emergency attendances where the service is provided by a Bupa recognised ambulance service. The following ambulance services are recognised by Bupa: ACT Ambulance Service, Ambulance Service of NSW, Ambulance Victoria, Queensland Ambulance Service, South Australia Ambulance Service, St John Ambulance NT, St John Ambulance WA, and Ambulance Tasmania. If you are eligible to claim from another source, a benefit won't be paid by Bupa.

For further information about this policy see

http://www.bupa.com.au/health-insurance/cover/ambulance

Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.