

## Private Health Information Statement - Combined policy

### Simple Start - Basic Plus

**Bupa HI Pty Ltd**  
<http://www.bupa.com.au>  
 134 135

**Monthly Premium**  
**\$357.80<sup>#</sup>**  
 (before any rebate, loading or discount)

Covers 2 adults (and no-one else)  
 Available in Queensland  
 Closed to new members

<sup>#</sup> You may be entitled to an Australian Government rebate on the above premium. Your premium may also include a Lifetime Health Cover loading, an age-based discount or an insurer discount. Check with your insurer for details.

### Hospital cover

This policy exempts you from the Medicare Levy Surcharge.

This policy provides accident cover and benefits for travel or accommodation (outside of hospital) - check with your insurer for details.

- ✓ Covered**  
 For information on what is covered under each category, see <https://privatehealth.gov.au/categories>
- R Restricted**  
 Restricted categories partially cover your hospital costs as a private patient in a public hospital. You may incur significant expenses in a private room or private hospital.
- X Not Covered**  
 These categories are not covered by this policy.

This policy **✓ includes cover for**

✓ Dental surgery	✓ Miscarriage and termination of pregnancy	R Palliative care
✓ Gynaecology	✓ Podiatric surgery (provided by a registered podiatric surgeon – limited benefits)	R Rehabilitation
✓ Hernia and appendix	✓ Tonsils, adenoids and grommets	
✓ Joint reconstructions	R Hospital psychiatric services	

This policy **X does not include cover for**

X Assisted reproductive services	X Digestive system	X Male reproductive system
X Back, neck and spine	X Ear, nose and throat	X Pain management
X Blood	X Eye (not cataracts)	X Pain management with device
X Bone, joint and muscle	X Gastrointestinal endoscopy	X Plastic and reconstructive surgery (medically necessary)
X Brain and nervous system	X Heart and vascular system	X Pregnancy and birth
X Breast surgery (medically necessary)	X Implantation of hearing devices	X Skin
X Cataracts	X Insulin pumps	X Sleep studies
X Chemotherapy, radiotherapy and immunotherapy for cancer	X Joint replacements	X Weight loss surgery
X Diabetes management (excluding insulin pumps)	X Kidney and bladder	
X Dialysis for chronic kidney failure	X Lung and chest	

The benefits paid for hospital treatment will depend on the type of cover you purchase and whether your fund has an agreement in place with the hospital in which you are treated. See 'Agreement Hospitals' on [privatehealth.gov.au](https://privatehealth.gov.au) for which hospitals have arrangements with your insurer – <https://privatehealth.gov.au/dynamic/agreementhospitals>.

Under this policy, you may have to pay out-of-pocket costs above what you get from Medicare or your private health insurer. Before you go to hospital, you should ask your doctors, hospital and health insurer about any out-of-pocket costs that may apply to you.

[The following payments may also apply for hospital admissions](#)

**Excess:** You will have to pay an excess of \$500 per admission. This is limited to a maximum of \$500 per person and \$1000 per policy per year.

**Co-payments:** No co-payments

[The following waiting periods for hospital admissions apply to new or upgrading members](#)

**Waiting periods:**

- 2 months for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing
- 12 months for other pre-existing conditions
- 2 months for all other treatments

[Hospital Accommodation](#)

For accommodation we pay up to \$50 per night to a limit of \$150 per person per trip. Benefits are payable per return trip. Eligibility criteria apply. Contact Bupa for more information.

[Gap Cover](#)

This provider offers '[known gap](#)' or '[no gap](#)' cover for medical bills for this product.

The [Medical Costs Finder](#) lets you find out more about the cost of specialist medical services.

[Other features of this hospital cover](#)

Cover for a limited set of hospital services to help protect you from the unexpected. For more details on the product contact Bupa.







**General Treatment Cover**

We have agreements with a network of dental practitioners, chiros, physios & podiatrists across Australia called Members First providers. By using them, you'll receive 100% back for a set number of selected services. See <http://www.bupa.com.au/find-a-provider>.

This policy  includes General treatment (Extras) cover for

<i>Note, for items marked with an asterisk *: Services only covered at Members First providers. General dental cover includes a basic dental checkup + 2 bitewing x-rays (item:022). Physio, Chiro and Podiatry include 3 consultations in total. Podiatry does not include Orthotics.</i>			
Treatment	Waiting period (months)	Benefit limits (per 12 months unless otherwise stated)	Examples of maximum benefits
General dental*	2	1 service(s) per calendar year including exam, scale and clean, fluoride and two bitewing x-rays at Members First providers only	Periodic oral examination - n/a Scale & clean - n/a Fluoride treatment - n/a Surgical tooth extraction - n/a
Optical*	2	Bonus dollars can be used on Optical claims	Single vision lenses & frames - n/a Multi-focal lenses & frames - n/a
Physiotherapy*	2	Limited to 3 services per person, per calendar year at Members First providers only	Initial visit - n/a Subsequent visit - n/a
Chiropractic*	2		Initial visit - n/a Subsequent visit - n/a
Podiatry*	2		Initial visit - n/a Subsequent visit - n/a

This policy  does not include General treatment (Extras) cover for

 Acupuncture	 Major dental	 Remedial massage
 Blood glucose monitors	 Non PBS pharmaceuticals	 Other treatments - check with your insurer

✘ Endodontic	✘ Orthodontic	
✘ Hearing aids	✘ Psychology	

### Other features of this general treatment cover

Simple Start includes a \$50 bonus to help with any out-of-pocket costs, plus 2 dietary phone consultations with a Bupa dietitian. Benefits only paid at Members First providers – visit [bupa.com.au/find-a-provider](http://bupa.com.au/find-a-provider).

## Ambulance cover

Ambulance cover is provided by the State government for Queensland residents (<https://www.ambulance.qld.gov.au/>). This includes cover whilst interstate.

### Other features of this ambulance cover

You are covered for the costs associated with emergency ambulance transport services (via air or road), including on-the-spot emergency attendances where the service is provided by a Bupa recognised ambulance service capped at one trip for singles and two trips for couples memberships per calendar year. The following ambulance services are recognised by Bupa: ACT Ambulance Service, Ambulance Service of NSW, Ambulance Victoria, Queensland Ambulance Service, South Australia Ambulance Service, St John Ambulance NT, St John Ambulance WA, and Ambulance Tasmania. If you are eligible to claim from another source, a benefit won't be paid by Bupa.

For further information about this policy see

<http://www.bupa.com.au/health-insurance/cover/ambulance>

### Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.