

Private Health Information Statement - General treatment policy

Starter Extras

Bupa HI Pty Ltd
<http://www.bupa.com.au>
134 135

Monthly Premium
\$75.50 #
(before any rebate or insurer discount)

Covers two adults & dependants (3 or more people, only 2 of whom are adults)
Available in NSW & ACT

You may be entitled to an Australian Government rebate on the above premium. Your premium may also include an insurer discount. Check with your insurer for details.

This policy covers children and other dependants up to and including the age of 20, students up to and including the age of 31, as well as persons with a disability who qualify as a child or other dependant or student in these age ranges.

General Treatment Cover

We have agreements with a network of dental practitioners, chiros & physios across Australia called Members First providers. By using them, in most cases you'll receive up to 60% back, up to yearly limits. See











<http://www.bupa.com.au/find-a-provider>.

This policy  includes General treatment (Extras) cover for

Note, for items marked with an asterisk *: Periodic oral examination 012, Scale & Clean 114, Fluoride treatment 121 payable once every 6 months.

Treatment	Waiting period (months)	Benefit limits (per 12 months unless otherwise stated)	Examples of maximum benefits
General dental*	2	\$500 per person (combined limit for general dental, physiotherapy, chiropractic & osteopathy)	Periodic oral examination - \$31.00 Scale & clean - \$65.50 Fluoride treatment - \$19.50 Surgical tooth extraction - \$81.00
Optical	2	\$150 per person up to \$300 per policy	Single vision lenses & frames - \$150.00 Multi-focal lenses & frames - \$150.00
Physiotherapy	2	Combined limit - see General dental	Initial visit - \$36.00 Subsequent visit - \$28.00
Chiropractic	2	Combined limit - see General dental	Initial visit - \$40.00 Subsequent visit - \$27.00
Remedial massage	2	\$100 per person up to \$200 per policy	Initial visit - \$26.00 Subsequent visit - \$22.10
Osteopathy	2	Combined limit - see General dental	Initial visit - \$40.00 Subsequent visit - \$27.00

This policy  does not include General treatment (Extras) cover for

 Acupuncture	 Major dental	 Psychology
 Blood glucose monitors	 Non PBS pharmaceuticals	 Other treatments - check with your insurer
 Endodontic	 Orthodontic	
 Hearing aids	 Podiatry	

Other features of this general treatment cover

You'll get access to higher set benefits at our Optical Partners including a 'no-gap' fixed-priced package experience on glasses, yearly limits and waiting periods apply.

Ambulance cover

In NSW & ACT this policy provides:

PrivateHealth.gov.au

PolicyID: BUP/157/NOPN2D

Date statement issued: 01 April 2026

Page 1 of 2

Emergency: Unlimited with a waiting period of 1 day.

Call-out fees: will be paid for each attendance, including emergency treatment without transport to hospital.

Other features of this ambulance cover

You are covered for the uncapped costs associated with emergency ambulance transport services (via air or road) including on-the-spot emergency attendances where the service is provided by a Bupa recognised ambulance service. The following ambulance services are recognised by Bupa: ACT Ambulance Service, Ambulance Service of NSW, Ambulance Victoria, Queensland Ambulance Service, South Australia Ambulance Service, St John Ambulance NT, St John Ambulance WA, and Ambulance Tasmania. If you are eligible to claim from another source, a benefit won't be paid by Bupa.

For further information about this policy see

<http://www.bupa.com.au/health-insurance/cover/ambulance>

Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.