

## Private Health Information Statement - General treatment policy

### Corporate Total Extras

**Bupa HI Pty Ltd**  
<http://www.bupa.com.au>  
 134 135

**Monthly Premium**  
**\$149.85 #**  
 (before any rebate or insurer discount)

Covers only one person  
 Available in Queensland  
 Closed to new members

# You may be entitled to an Australian Government rebate on the above premium. Your premium may also include an insurer discount. Check with your insurer for details.

Employees/Members of organisations with arrangements with this health insurer

### General Treatment Cover

We have agreements with a network of dental practitioner, chiros, physios & podiatrists across Australia called Members First providers. By using them, in most cases you'll receive up to 80% back, up to your yearly limits. See <http://www.bupa.com.au/find-a-provider>.

This policy  includes General treatment (Extras) cover for

Note, for items marked with an asterisk \*: Get 100% back on optical and orthodontics, and 100% back on your first remedial massage, physio and chiro visit every year, up to yearly limits. Orthotics are payable once per year under podiatry, up to annual limit. Periodic oral examination (O12), Scale & Clean (114), Fluoride treatment (121) payable once every 6 months. Dentures payable once every 3 years. Pharmacy benefit paid after current PBS patient contribution deducted.

Treatment	Waiting period (months)	Benefit limits (per 12 months unless otherwise stated)	Examples of maximum benefits
General dental*	2	\$1,000 per policy	Periodic oral examination - \$36.50 Scale & clean - \$73.50 Fluoride treatment - \$25.50 Surgical tooth extraction - \$116.60
Major dental*	12	\$1,100 per policy (combined limit for major dental & endodontic)	Full crown veneered - \$1,100.00
Endodontic	12		Filling of one root canal - \$208.80
Orthodontic*	12	\$1,300 per policy \$2,600 lifetime limit	Braces for upper & lower teeth, including removal plus fitting of retainer - 100% of charge
Optical*	2	\$300 per policy	Single vision lenses & frames - 100% of charge Multi-focal lenses & frames - 100% of charge
Non PBS pharmaceuticals*	2	\$400 per policy	Per eligible prescription - 80% of charge
Physiotherapy*	2	\$700 per policy (combined limit for physiotherapy, ante-natal/post-natal classes & exercise physiology)	Initial visit - \$51.00 Subsequent visit - \$41.00
Chiropractic*	2	\$500 per policy (combined limit for chiropractic & osteopathy)	Initial visit - \$31.00 Subsequent visit - \$22.75
Podiatry	2	\$400 per policy (combined limit for podiatry & orthotics (podiatric orthoses) - <b>Sub-limits apply</b> )	Initial visit - \$44.00 Subsequent visit - \$39.60
Psychology	2	\$500 per policy (combined limit for psychology & other services)	Initial visit - \$99.00 Subsequent visit - \$90.00
Acupuncture	2	\$250 per policy (combined limit for acupuncture & chinese medicine)	Subsequent visit - \$29.70
Remedial massage*	2	\$300 per policy	Initial visit - \$47.50 Subsequent visit - \$37.50
Hearing aids	12	\$750 per policy (combined limit for hearing aids, blood glucose)	Hearing aid - 80% of charge

Blood glucose monitors	12	monitors & other services - <b>Sub-limits apply</b> )	Per monitor - 80% of charge
Ante-natal/Post-natal classes	2	Combined limit - see Physiotherapy	Initial visit - \$19.25 Subsequent visit - \$19.25
Chinese medicine	2	Combined limit - see Acupuncture	Initial visit - \$30.80 Subsequent visit - \$23.10
Dietetics/dietary advice	2	\$300 per policy	Initial visit - \$56.10 Subsequent visit - \$36.40
Exercise physiology	2	Combined limit - see Physiotherapy	Initial visit - \$30.80 Subsequent visit - \$23.10
Eye therapy (orthoptics)	2	\$300 per policy	Initial visit - \$34.10 Subsequent visit - \$24.20
Health management / Healthy lifestyle	6	\$100 per policy	Health management - 100% of charge
Home nursing	2	\$350 per policy	Initial visit - \$38.50 Subsequent visit - \$38.50
Occupational therapy	2	\$300 per policy	Initial visit - \$77.50 Subsequent visit - \$61.00
Orthotics (podiatric orthoses)*	12	Combined limit - see Podiatry	Orthotics supply & fit - 80% of charge
Osteopathy	2	Combined limit - see Chiropractic	Initial visit - \$38.00 Subsequent visit - \$28.00
Speech therapy	2	\$300 per policy	Initial visit - \$88.80 Subsequent visit - \$55.20

Ante/Post-natal consultations and courses including lactation consultations, with a Bupa recognised provider in private practice. Mental health includes Psychology, Digital Mental Health, Social Work (psychological therapies), and Counselling (including Indigenous Counselling). Sub-limits apply for Digital Mental Health. Blood glucose monitors, hearing aids, and other health aids, are payable under the Health Appliances category, which share a yearly limit with other services specified in list. Sub-limits and restrictions apply. Blood glucose monitors are payable once per year (sub-limit \$500). Hearing aids are payable once every 3 years. To find out about other health appliances included and relevant sub-limits and restrictions, please contact us.

This policy **X** does not include General treatment (Extras) cover for

**X** Other treatments - check with your insurer

## Ambulance cover

Ambulance cover is provided by the State government for Queensland residents (<https://www.ambulance.qld.gov.au/>). This includes cover whilst interstate.

### Other features of this ambulance cover

You are covered for the uncapped costs associated with emergency ambulance transport services (via air or road) including on-the-spot emergency attendances where the service is provided by a Bupa recognised ambulance service. The following ambulance services are recognised by Bupa: ACT Ambulance Service, Ambulance Service of NSW, Ambulance Victoria, Queensland Ambulance Service, South Australia Ambulance Service, St John Ambulance NT, St John Ambulance WA, and Ambulance Tasmania. If you are eligible to claim from another source, a benefit won't be paid by Bupa.

For further information about this policy see

<http://www.bupa.com.au/health-insurance/cover/ambulance>

### Disclaimer

The information contained in this Private Health Information Statement was provided by the insurer and is intended as general information. It may not take into account your particular circumstances. For information please contact the insurer.